RETURNS

We are very excited to be able to offer you customized products with your university logo included.

Due to the individual customization of our products, it is very important that you're aware of the details and size of the items you would like to order, as we are unable to offer a refund or exchange on your purchase.

For size reference prior to placing your order, please see the "Product Measurements" link listed under the description of each item on the website. If the measurements are unavailable for any reason, please contact our customer service team and they will provide the measurements to you.

If you receive a product that differs from the details specified on your order confirmation, or if the items are defective in any way, please contact our Customer Service team within 14 days of receipt of your order, so we can assist you with replacing the product.

Promoversity Customer Service (877) 737-7137 service@promoversity.com

