RETURNS

We are unable to honor any claims or issues regarding artwork after you have signed off on the accuracy of our art proof.

If the products you receive differ from how they appeared in your art proof and/or order confirmation, if they are otherwise defective, or if your order arrives later than promised; then you may return the goods for a full refund within 30 days of receiving the order.

A Return Authorization (RA) provided by a Promoversity representative must accompany all returns to be valid and processed in an efficient manner.

Contact your customer service representative on all returns. You may contact your representative directly if you have their contact information.

General Customer Service Contact: (877) 737-7137 service@promoversity.com